



GREEN TOMATO CARS AND TRAVELHIRE COVID-19 PROTOCOL

DRIVER AND PASSENGER SAFETY – VEHICLE SANITISATION AND PERSONAL PROTECTIVE EQUIPMENT

We set out below the enhanced measures that we are implementing as a further safeguard against Covid-19 (and any other strains of the virus).

Vehicle Sanitisation

In line with our overriding commitment to driver and passenger safety, we **actively deep clean all of our vehicles** (and offices). We use cutting edge electrostatic cleaning technology more commonly used for sanitising commercial aircraft.

About the Deep-Cleaning Technology

The main features of this cleaning technology are as follows:

- The disinfectant that we are using (“Control”) has been developed for high level disinfection of hard and soft surfaces and equipment, and causes the interruption of key transmission pathways (surfaces and air) and reduction of cross infection and contamination
- It is a powerful agent which is widely used by the major airline operators and also by hospitals and hotels
- Control is non-toxic, non-irritant, fragrance free, chlorine free, alcohol free and food safe
- It is applied using an electrostatic sprayer which charges the disinfectant particles so that these wrap around all of the surfaces inside the vehicle (i.e. the particles do not remain airborne) creating a protective layer. This allows the disinfectant particles to penetrate all of the “nooks and crannies” of the vehicle’s interior
- Application will be by our professional cleaning services contractor
- Once a GTC / Travelhire vehicle has been sanitised, we will apply a “virus protected vehicle” sticker in the interior showing the date of the next due deep clean



Additional Hygienic Measures

Face Coverings and Hand Sanitiser

We have also issued each driver with a virustatic face covering and also with “Protect” hand sanitiser.



- Drivers are required by law to wear a face covering for all bookings.
- We also request drivers to open the passenger door at both ends of each journey to minimise the risk of the virus being spread through contact with hard surfaces, most obviously the vehicle's door handles.

Spray and Cloth

As well as having our cars professionally cleaned, we issue a trigger spray and microfibre cloth to our drivers for them to use daily – to reapply the disinfectant to most used surfaces daily (i.e. windows, rear seats, arm rests, door handles, seatbelts etc...).

Advice to Passengers

As of 23 September, passengers are also required by law to wear a face covering for all bookings. As such, our drivers have the right to refuse to take any passenger who does not wear a face covering without providing proof of exemption (and a cancellation charge will be incurred).

Passenger Numbers

Further to social distancing guidelines, the maximum number of passengers who can travel in our vehicles are as follows:

- Standard, Zero Emissions, Executive, Luxury: 2 passengers (3 if same household)
- Standard MPV: 3 passengers (4 if same household)
- Luxury MPV (long wheel base): 4 passengers (5 if same household)

Partitioning Screens

We did consider in detail the effectiveness of installing partitioning screens into our vehicles – including testing them in our cars. However:

- the scientific evidence clearly points to the fact that these screens are a natural collection point and potential breeding ground for Covid-19 and other germs
- any barrier inside the car disrupts the natural ventilation inside the vehicle which is so important in avoiding potential contamination
- as these screens would not be factory-fitted, they could easily come loose and therefore pose an increased risk in the event of an accident (not to mention a general safety risk).

Based on this evidence we decided against using screens in the cars, and strongly believe that regular and consistent *deep cleaning* of our vehicles is a much safer and more effective solution.

We hope the above information is helpful and shows you how we are acting to protect the health and safety of our drivers in the most effective way we can.

Green Tomato Cars and Travelhire

*For more details about the Control and Protect treatments, see [the attached document](#).
Click [here for an explainer video](#) of our Vehicle Sanitisation programme.*

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